



4615 Einstein Place  
White Plains, MD 20695  
Phone: 240-448-2000

Dear Residents and Families/Representatives,

We want to take this opportunity to thank you all for your continued trust and support as we continue to diligently work throughout this pandemic period. While we are disappointed that we continue to see additional cases of COVID-19, we want to assure you that our staff is working tirelessly to keep everyone in our community safe and reduce the number of positive cases in our facility. As directed by the governor, today all of our employees and contracting staff will undergo testing. We will keep you abreast once the results have been received. A contingency plan has been initiated to ensure adequate coverage is available should the need arise to cover for staff that may test positive and need to be out of work for the required isolation period. We are in constant communication with our federal, state and local health officials, including the Centers for Disease Control (CDC) and the Centers for Medicare and Medicaid Services (CMS), and are following all of their recommendations, such as:

- Only essential personnel are permitted inside the facility and they are screened for signs and symptoms of illness prior to entering.
- Residents are continually monitored.
- Housekeeping is performing regular deep cleanings of the facility.
- Staff receives education and wears personal protective equipment (PPE) as recommended by the CDC.
- Group activities have been suspended and staff is providing individual activities for residents.
- We are implementing isolation protocols as required.
- We encourage staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

As a reminder, we will notify you through our website of newly confirmed cases of COVID-19 as well as when three (3) or more residents and/or staff present with new onset respiratory symptoms that occur within seventy-two (72) hours. We will also update you with any new steps we are taking to prevent and reduce the risk of transmission of COVID-19.

Again, please check our website for more updates and information. If you have any questions or concerns please contact us directly at 240-448-2000.

Sincerely,

A handwritten signature in cursive script that reads "Calanthia Green".

Calanthia Green, LNHA  
Administrator