

## **WEEKLY UPDATE**

**October 16, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 33 residents and 33 staff members test positive for COVID-19. It has been 15 days since our last new positive case and all staff members have returned to work.

As you know, we have been preparing to safely allow visitors at our facility and we are so excited to for you to see your loved ones. As we previously reported, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility.

As of today, we are happy to let you all know that we are allowing outdoor and limited indoor visitation. Please call the facility and speak with the Activity Director at 843-537-2060 (ext. 112) if you have any questions about our visitation procedures. As usual, window visits, face time and phone calls are highly encouraged.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 843-537-2060

Sincerely,

Grace Villafranca

Administrator

## **COVID-19 NOTIFICATION**

**October 19, 2020**

**Number of additional confirmed COVID-19 cases in the last 24 hours: 1**

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 843-537-2060.

## **COVID-19 NOTIFICATION**

**October 2, 2020**

**Number of additional confirmed COVID-19 cases in the last 24 hours: 1**

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 843-537-2060.

## **WEEKLY UPDATE**

**October 2, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 33 residents and 29 staff members test positive for COVID-19.

As you might be aware, and as we have previously communicated, CMS has distributed guidance for nursing facilities to allow visitors. While we are so excited to for you to see your loved ones and to have you back at our facility, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility. Please be assured we are working hard to create visitation plans that will allow you to visit your loved ones as soon as possible, but we need to make sure the visits can be done safely. We have sent out letters to inform you that we will be starting our outdoor visitation soon. Please call the facility and get in touch with our Activity Director to assist you in scheduling your visit.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 843-537-2060.

Sincerely,

Grace Villafranca

Administrator

## WEEKLY UPDATE

10/23/20

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 33 residents and 34 staff members test positive for COVID-19. Our last positive case was on an employee on 10/14/20. As such, our visitation is curtailed until 14 days have passed with no positive cases for a resident or staff member. We continue to test our residents and staff weekly.

At this time, we do allow indoor and outdoor visitation only for those residents who meet criteria for “compassionate care” such as end-of-life situations, residents living with their family before recently being admitted to our facility, residents struggling with the change in environment and lack of physical family support, residents grieving for loss of loved one who recently passed away, residents who need cueing and encouragement with eating or drinking, residents experiencing weight loss or dehydration; and residents who used to talk and interact with others and are experiencing emotional distress or crying more frequently. A family member in a compassionate care situation will be allowed to visit only with the supervision and presence of an Activity Staff member. The compassionate care visit will be for 30 minutes, once weekly and will take place inside the room if the roommate is not in the room or in the front screened porch.

Please call the facility at 843-537-2060 and ask to speak to the Activity Director, Rementa Martin if you have any questions about visitation guidelines and to schedule a visit with your loved ones at our facility. You may leave a message at extension 112 if you are calling off hours and she will get back with you as soon as possible.

If visitation is scheduled; a pre-visitation orientation will be completed by the Activity Director prior to the scheduled visit. The orientation will include among other things such as requirements for properly wearing a surgical face mask which will be provided by the facility that covers the mouth and nose at all times, and strict social distancing of at least 6 feet.

As usual, window visits, door visits, face time and phone calls are highly encouraged.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 843-537-2060.

Sincerely,  
Grace Villafranca  
Administrator

## **WEEKLY UPDATE**

**10/30/20**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 33 residents and 34 staff members test positive for COVID-19. It has been over 14 days since our last positive staff member case. We continue to test our residents and staff weekly.

At this time, we have resumed our outdoor and limited indoor visitation for “compassionate care” residents only. Due to the temperature getting colder; our outdoor visitation will be offered in our screened enclosed front porch of the facility.

Please call the facility at 843-537-2060 and ask to speak to the Activity Director, Rementa Martin, if you have any questions about visitation guidelines and to schedule a visit with your loved ones. You may leave a message at extension 112 if you are calling off hours and she will get back with you as soon as possible. As usual, window visits, door visits, face time and phone calls are highly encouraged.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 843-537-2060

Sincerely,

Grace Villafranca

Administrator

## **COVID-19 NOTIFICATION**

**October 5, 2020**

**Number of additional confirmed COVID-19 cases in the last 24 hours: 2**

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 843-537-2060.

## **WEEKLY UPDATE**

**10/9/20**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 33 residents and 33 staff members test positive for COVID-19. Staff are tested twice a week at this time and residents are tested once weekly.

By now you should have received a letter from us informing you of outdoor visitation guidelines to keep your loved ones safe. We are working closely on making this happen and we hope to begin visitation soon. Please call our Activity Director if you wanted to schedule an outdoor visit.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 843-537-2060.

Sincerely,

Grace Villafranca

Administrator